Instructions for your new marinaFi℠ internet access

[Please review carefully]

Welcome to **marinaFi℠** by **xpodigital**, your access to high speed Internet connectivity at your boat slip. We are a communications company with over 20 years of experience in high density WIFI networks, and we are very excited to be here with you at Bald Ridge Marina.

PLEASE NOTE: There are TWO (2) WIFI networks here at the marina for your use. Each has been specifically designed for maximum speed and/or flexibility based on your (and your boat's) needs:

1. **MarinaFi** - a network designed for your boating lifestyle, ready to connect your phone, tablet, laptop and streaming tv service (via your smart TV or Roku, etc).
2. **MarinaFi-BoatGear** - a network designed for all your GPS, navigation, security and monitoring devices on your boat. This open-access custom network will make it easy for you to update your systems and keep an eye on your boat (but it won't be good to watch Netflix on).

How to connect your device to the correct marinaFi℠ network

Step 1: Determine whether your device is a streaming device (phone, tablet, laptop, smart TV) or a non-streaming device (GPS, navigation, security and monitoring)

Step 2: Select the correct network for your device.

- For streaming devices, select the network called MarinaFi, and when the splash page is displayed in your browser, check the box to agree to the terms of use, then click "Connect".
- For non-streaming devices, simply select the network called MarinaFi-BoatGear.

Special Situations for Some Streaming Devices: Accessing the streaming network requires clicking through a splash page, which some devices (such as Apple TV) have difficulty processing. If your streaming device does not present the splash page, you will need to contact us and provide your device IP address and MAC address so we can manually provide access.

- Your device IP address will be four sets of numbers separated by dots (e.g., 172.19.10.100)
- Your device MAC address will be six sets of numbers and letters (e.g., 98:9E:63:2C:96:8A)

Please follow your manufacturer's device instructions to locate the IP and MAC addresses.

How to contact marinafi support

xpodigital marinaFi℠ support is available Monday through Friday between 8am and 8pm ET and on weekends between 8am and 5pm ET. Support can be reached as follows:
Email: marinasupport@xpodigital.com
Phone: (877) 340-1240